



THE NVH OBSERVER

N O R F O L K V E T E R A N S H O M E

NEBRASKA DEPARTMENT OF VETERANS' AFFAIRS

From The Desk of Jerry Eisenhauer, NVH Administrator

**GOVERNOR:
PETE RICKETTS**

**NEBRASKA
DEPT. OF VETERANS'
AFFAIRS DIRECTOR:
JOHN HILGERT**

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STATE OF NEBRASKA VISION:
GROW NEBRASKA

STATE OF NEBRASKA — MISSION:
CREATE OPPORTUNITY THROUGH MORE
EFFECTIVE, MORE
EFFICIENT,
AND CUSTOMER FOCUSED
STATE GOVERNMENT

Greetings,

The New Year has flown by and we are once again preparing for the arrival of the USDVA survey team in March. We have been putting systems in place on items that were found during our mock survey in December and the staff have been working hard to dot the I's and cross the T's. We look forward to the survey team affirming what we already know; our teammates provide excellent care to our members! Of course, we need to be ready for inspection every day of the year and the survey process is just one more avenue to keep us moving toward member centered care. The survey process can be a stressful one for staff and I certainly appreciate all the extra efforts put forth to help make our inspections successful.

We also had a recent inspection from the State Fire Marshal's office and we look forward to getting the final report. There were some minor issues brought forth that were corrected at the time of the inspection and we appreciate the efforts of the Fire Marshal's office to keep everyone safe.

A new 2019-2020 Strategic Plan for the Nebraska Department of Veterans' Affairs has been unveiled. The plan provides focus, emphasizing our unity as a total agency, and underscores our desire to recognize our veterans for their service. We are honored to have over 130,000 veterans call Nebraska their home, and it is our mission to serve these men and women who have so bravely served our country.

We have been very fortunate to have avoided an outbreak of Influenza so far this season and certainly appreciate the cooperation we have received from families, volunteers and visitors to not visit if they are experiencing cold or flu like symptoms.

We continue to take pride in serving America's Heroes.

Sincerely,

Jerry Eisenhauer
Administrator

HOME HAPPENINGS



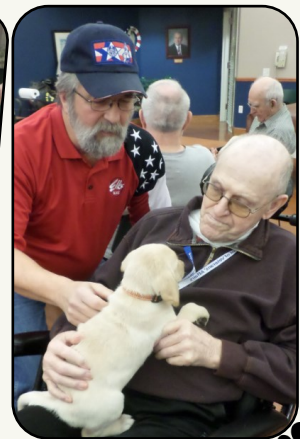
SAL TOUR

Son's of the American Legion (SAL) Representatives from the National and State level toured the Norfolk Veteran's Home with Activities Supervisor Deb Becker. Local representatives present included Harold Thompson and Bud Neel.

PUPPY VISIT



Members were treated to some puppy therapy this past month. Seven soft and cuddly yellow lab puppies spent the afternoon giving the members cuddles and snuggles. Thank you to Rod Nelson Elk's Lodge member for sharing them with us.

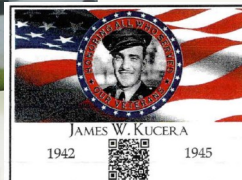


FLAG PLAZA



The Flag Plaza at the front of Norfolk Veterans' Home displays beautifully engraved war memorials, benches as well as four memory tile walls honoring past and present Veterans' for their service and sacrifices.

If you would like more information on the *Memory Tiles*, stop by the front desk to pick up a form or contact Nancy Zaruba at 402-379-4654.



"To be killed in war is not the worst that can happen. To be lost is not the worst that can happen. To be forgotten is the worst."

SALUTE OUR NEW MEMBERS

NORFOLK VETERANS HOME WELCOMES YOU

William Heiderman

Branch of Service: U.S. Army
Veteran Hometown: Norfolk, NE

Carol Peterson

Spouse of a U.S. Air Force Veteran
Hometown: Hudson, SD

James VanCleave

Branch of Service: U.S. Air Force
Hometown: West Point, NE

MEMBERS, FAMILY AND FRIENDS

Want to find out what's happening at the Norfolk Veterans' Home?

Go to the State Veterans' homes website at <https://veterans.nebraska.gov/nebraska-veterans-homes>
Here you will have access to the activity calendar and a multitude of other information regarding the State Veterans' Homes.

IN REMEMBRANCE

*In Remembrance of Those
Members Who Have Passed.*

No person was ever honored for what they received. Honor has been the reward for what they gave. ~Calvin Coolidge

LaVern Babel
U.S. Army
Veteran

Mary Dreher
Spouse of a U.S.
Army Veteran

Roland Voecks
U.S. Army
Veteran

Dennis Brewster
U.S. Air Force
Veteran



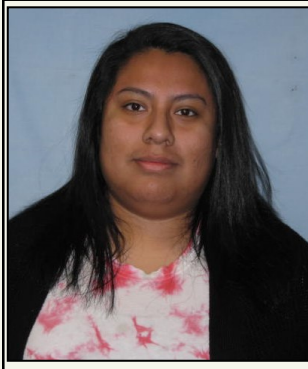
NEW EMPLOYEES



Rhonda Beed
Custodian



Angeles Lutes
Food Service Asst.



Mary Gazca
Staff Care Tech II



Rikki Cahill
Staff Care Tech II



Mariah Clingenpeel
Staff Care Tech II



Alicia Plicard
Staff Care Tech II



Christin Francis
Staff Care Tech II

GETTING TO KNOW YOU



David "Dave" Ames

Tell me about yourself and your family: Dave lived in Norfolk before arriving at the Norfolk Veterans Home last October. He served in the Navy and then worked as an accountant up until the time he started working for Norfolk Iron and Metal. He was married to Deann who passed away from cancer in 2004. They were blessed with two sons, Bradley and Keven. Bradley has one child and Kevin has nine children; all of whom are adopted except for two.

What is your favorite activity or thing to do? Watch TV, play bingo and eat.

What is your favorite season? Winter.

What is your favorite food? "See-food"...."That is any food I see."

What is your favorite sport/sports team? Nebraska football and that is the only sport he watches.

What was your first car? A 1961 Rambler and Dave would love to get it back.

What do you enjoy most about living at the Norfolk Veterans Home? The people and the staff.



Wi-Fi is available throughout most of NVH
 To access—go into your Wi-Fi setting and select the public network
 The site has a filter to block access to inappropriate sites and it does
 require those using the site to accept the terms of use.

No password is necessary.

Please remember to disconnect from our site when you are done.

NEBRASKA DEPARTMENT OF VETERANS' AFFAIRS TEAMMATE OF THE MONTH



Kim Davis, Building Services Manager

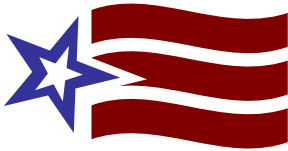
- ◆ With approximately 20 in-house member transfers in the past month, Kim has put in many extra hours to make sure the moves are done in a timely manner.
- ◆ Kim ensured the rooms were ready for the next member to move in.
- ◆ She gets everything completed and helps keep the moves flowing seamlessly.



NEBRASKA DEPARTMENT OF VETERANS' AFFAIRS

EOE/AA/ADA

Norfolk Veterans Home
600 E. Benjamin Ave.
Norfolk, NE 68701
Phone: (402) 370-3330



Norfolk Veterans Home

Bits & Pieces

CENSUS

151

Special Occasion Room Reservations:
Call Activities @ (402) 370-3330

Join a member for a meal! Only \$2.50
24 Hour Notice Please

The Large Employee Break Room is no longer available for gatherings or events. There are several other rooms for use including the Recreation Room and conference rooms.

Norfolk Veterans' Home Observer is published monthly for the members, families, staff and other interested parties.

**THE NORFOLK VETERANS HOME IS A STATE-OPERATED FACILITY
PROVIDING LONG TERM CARE FOR ELIGIBLE
NEBRASKA VETERANS.**

**FOR MORE INFORMATION REGARDING
ADMISSION, PLEASE CONTACT YOUR
LOCAL COUNTY SERVICE OFFICER OR
GENNY BLACKBURN @ (402) 370-3109
OR
COLLEEN BENSON @ (402) 370-3469**



Interested in Volunteer Opportunities at NVH?

Contact Sheila at (402) 370-3102

Email: Sheila.brown@nebraska.gov