



The Eagle



June 2020



To Members, Responsible Parties and/or Designated Family Members

Although the “virtual visitation” process has been very successful at connecting families with their Member through the use of technology, the Eastern Nebraska Veterans’ Home is planning to implement the next phase of our limited visitation protocol.

This limited visitation will involve specific dates and times that will be set up per a planned schedule, during which the family will be able to physically come to the campus and visit with their Member through the plexi-glass window pane adjacent to the front entrance: Immediately to the left of the front entrance as you are facing the front entrance. It will be labeled for visitation only.

- Visits will be set at 30 minute time frames and will be by prior appointment only – no drop-in visits allowed. These visits will be scheduled Monday through Friday only at this time. No children unless they can safely wear a face mask, if needed. No pet visits.
- If a family has scheduled a visitation, and has started to experience any COVID-19 symptoms or other illness, they must cancel and reschedule for a future date, once they are well. Families are asked to wear a mask. Hand sanitizing stations will also be available for use.
- If there are any Members outside when families are coming/going to the front entrance, it is the family’s responsibility to maintain social distance and not engage. Families can NOT go anywhere else on campus during this visit – only up the sidewalk to the entryway and back to their car afterwards.
- ENVH staff will assist the Member to the window pane in the lobby area of the front entrance at the designated time of the scheduled visitation. If the Member is able to visit independently, staff will give them privacy to do so, and return for them at the end of the visit. Staff will remain with the Member if it is necessary to assist them in successfully visiting with their family.
- If Members and families have their own cell phones, they can use those to talk to each other through the glass.
- If Members and families do NOT have their own cell phones, an intercom device will be available for the duration of the visit.
- At the conclusion of the visit, families are asked to leave promptly so that staff can clean the area prior to the next visit (which may require up to 15 minutes after the conclusion of each visit). Do not leave any items in the entryway upon departure.

ENVH's Website:

Schedule a Window Visit

Above: This is what you will see after accessing ENVH's website. You can click on "Schedule a Window Visit" which takes you to the Sign Up Genius website. You can scroll to select the date and open time slot that you want. Then, click on "Submit and Sign Up" to complete the process of providing your contact information. Or you can call: Patti Howe at 402-591-4852. The visits are meaningful to the members!



Sign Up Genius: Family Window Visits

ENVH

9:00am - 9:30am

Family Member

Sign Up

Submit and Sign Up



**Thank you for your
service to the United
States of America**

**We are honored to
serve those who
served!**

Member Spotlight

We are shining a spotlight on.....

Robert M.....Allegiance

Darrell B.....Dedication

Tommy S.....Motivation

Darrell H.....Service

- If we have a case of COVID-19 on campus, families will be notified that these visitations will be suspended until the campus is cleared for limited visitations once again.

Considering the number of Members and families wishing to visit, we will only be able to offer periodic visits based on our ability to successfully manage the process. Everyone's patience as we determine how best to implement this next phase, as well as cooperation following the rules, is greatly appreciated.

We are looking at an application that will help identify a time to visit. The application Sign Up Genius will be added to our website. It requires a period of time to set up and train the use. Watch for it on our website when it is ready. So, for now those appointments will be set up by calling Patti Howe (402) 591-4852.

NOTE: My staff has expressed concern about the Members in the Special Care Unit becoming upset when their family visits and they can't understand why they can't let them in the door. They feel this may be detrimental and cause more anxiety and behaviors. If we witness and document this occurring, then we would need to notify family and suggest they stop the visits or just do the virtual visits instead.

The second significant update is eating in the main dining room which has gone very good for Dedication. Beginning at the noon meal on Monday (Jun 29) designated members from Motivation and Service will be allowed to eat in the main dining room. They will be in the second serving time window. At this point it is still one member per table.

To allow for this process, it is critical that Dedication members are in the Main dining Room from 0700-0730. Designated Motivation and Service Members will eat breakfast at 0800-0830.

Lunch for Dedication will be from 1100 to 1130. Designated members of Motivation and Service lunch will be 1200-1230.

Dedication will eat supper from 4:30-5:00. Designated members from Motivation and Service will eat from 5:30-6:00.

The remainder of Motivation and Service members will eat in their room. The Unit Coordinators have designated who will eat in the main dining room. Staff will be allowed tray service from 0830-0845, 1030-1100, 1230-1:00, and 6:00-6:30. The exception is couples will be allowed to dine together at the same table.

Week of Jun 29:

Perhaps the highlight of the week, was the return of Emil our resident barber/cosmetologist. By appointment Emil has returned part time to help clean up after 100 days of no hair service. I have seen many versions of haircuts and everyone felt like they really got their monies worth.

This week will start the return of podiatry and dental services. These are the more routine visits. Emergent dental care had always been an option but this will allow the normal services. We have dates scheduled for both the foot doctor and the dentist in July.

Designated window visits seem to be going fairly well. Remember they are for Monday through Friday from 9:00 a.m. until 3:30 p.m. We are sorry we cannot accommodate drop in visits or on the weekend at this time.

On ENVH's web page is the sign up application from Sign up Genius, to sign up for family window visits.

Continued on the next page.....

Update from Jun 29:

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As a nation there have been some ups and downs in regard to COVID-19. In some states the numbers are going up significantly and we are seeing further restrictions. While those restrictions have caused some concerns as a whole the restriction imposed have been successful in preventing the occurrence. We must continue to follow those guidelines for the safety of all.

Members, when you are outside of your room you do need to wear a cloth mask. This is to get everyone used to wearing a mask as when we will be able to have visitors this will be your front line measure of defense. Frequent hand washing is very important and make concerted efforts to practice social distancing. That means to stay six feet apart.

As things change we will keep you informed. This year we will not have a fireworks display. It should be avoided for any large gatherings and therefore, this is not the best year to do so. Our goal is to keep everyone safe and healthy.

David Williamson, ENVH Administrator



National Donut Day!



Representatives from the Salvation Army stopped by with 12 dozen boxes of donuts.

Each neighborhood got 3 boxes of a dozen donuts to enjoy.

Thank you Salvation Army!





MAIN DINING ROOM

Breakfast

Dedication: 7:00-7:30 AM

Designated members - Motivation/Service: 8:00-8:30 AM

Staff: 8:30-8:45 AM

Lunch

Dedication: 11:00-11:30 AM

Designated members - Motivation/Service: 12:00-12:30 PM Staff: 10:30-11:00 AM & 12:30-1:00 PM

Supper

Dedication: 4:30-5:00 PM

Designated members - Motivation/Service: 5:30-6:00 PM

Staff: 6:00-6:30PM

Designated Members by Unit Managers. Dedication must exit the dining room by the posted times



Family Council Corner:

This is a wonderful group of family members who meet at the Home on the **2nd Thursday** each month at **10:00 a.m.**

They discuss many issues concerning members and their families. They are a good support system for each other.

Meetings are on hold during this time

Please plan to join them and to see what it's all about.

Family Council President: Mrs. Jean Funkhouser

For more information, please contact Social Services by asking for Kari, Lynda or Paul

Ombudsman's Corner:

Ombudsmen are dedicated to enhancing the lives of long term care residents.

Ombudsmen:

- Advocate for residents' rights and quality care
- Educate consumers and providers
- Resolve residents' complaints
- Provide information to the public

ENVH's Ombudsman:

Pat Holstein

402-444-6536



Veteran's Memorial Garden Brick Form Eastern Nebraska Veterans' Home

Now is the time to purchase your brick to be installed in the Veteran's Memorial Garden at the Eastern Nebraska Veterans' Home.

Bricks may be purchased in honor or memory of a loved one, the name of your organization or business, or you may simply want to thank a veteran!

You may purchase your brick donation using the form below for \$100. There are 14 characters on each line and there are 3 lines on each brick.



.....
Name of person donating brick: _____

Email address: _____

Phone number: _____

Make checks payable to: **American Legion Benson Post 112/Memorial Brick Fund**

Please provide the exact wording you would like on the brick:

Bricks may be purchased by mailing a \$100 check or money order per engraved brick to:

Benson Post 112, American Legion, P.O. Box 4084, Omaha, NE 68104.

Contact Bruce Husted at 402-981-6820 with any questions.

*In
Loving
Memory*



Clyde P.

David M.

Donald R.

Leo B.

Mary M.

Ron W.

Virgie S.

Chaplain's Corner

Chaplain

Dale Powell

Weekly Services are held in the Chapel

(All services within the Chapel are
on hold during this time)

However, we are conducting:

Mini-services within each Neighbor-
hood on Sunday mornings.
Please check the daily sheet for
dates and times.

During the covid-19 restrictions, I am sure that one of the activities that members most miss is the frequent music programs that we have at ENVH. Music plays a significant role for many of us, regardless of our age. As a chaplain, both at ENVH and with a hospice company, I use music extensively (especially the older hymns that older folks remember). It continues to amaze me how even members who suffer with dementia or alzheimer's can still relate to the music of their past.

I'm looking forward to when we can again enjoy music together. In the meantime, contact someone in activities (or myself when I return) if you need assistance to have some music in your room. I also have put together booklets with familiar hymn lyrics that are available and that can remind you of the words of these grand old songs.

Keep a song in your heart!