



April 1, 2020

To Our Members and Their Families:

At the Nebraska Department of Veterans' Affairs, our top priority is protecting the health and safety of the members who call our facilities "home" as well as the teammates who serve them. We have taken a number of measures to safeguard our facilities against COVID-19 infection and are asking for your help as we continue working to keep our members safe.

We have already limited entry into the veterans' homes to NDVA teammates and medical professionals. **We are now extending that limited access to the entire campus, to include both the inside of the facility and the grounds that surround it.**

As the weather improves, we want our members to be able to enjoy the outdoors in the space around the facility, especially now that travel and activities in the community have been postponed. Because the coronavirus (COVID-19) is highly infectious, when outside visitors come to the grounds around our facilities, it limits our members' ability to use those outside areas. We are working diligently to provide alternative activities to our members and losing access to the grounds around our facility, which is part of their home, severely impacts our ability to do that. We understand the hardship this may cause, and encourage you to utilize our "Virtual Visitor" system. If you have any questions on setting up a virtual visit, please contact your facility's Virtual Visitor Liaison

We appreciate your support and understanding in this difficult time. Please know we are doing everything possible to protect our members and teammates, prevent the virus from ever entering our facilities, and provide the exceptional care and quality of life our members deserve. We will continue to update you as the situation and our policies change. If you have any questions, please feel free to contact us.