



March 11, 2020

To Our Members and Their Families:

We understand the importance of staying connected with your loved ones and have developed a virtual visit system to ensure you are able to remain in communication with your family member at our veterans' home. Veterans' Home members have access to computers, tablets, and other devices that are loaded with messaging software, such as Skype and FaceTime, and teammates will be available to assist them in connecting with you. Included with this letter you will find a guide to setting up Skype on your device. To schedule up a virtual visit with a member at our facility or get more information on the virtual visit, please contact your designated Virtual Visitor contact.

As more cases of coronavirus (COVID-19) are being reported in Nebraska, we are taking additional precautionary measures to protect members and teammates at our state veterans' homes. **At this time, we are limiting entry to the facility to NDVA staff and medical professionals only.** No other outside visitors will be allowed in the facility, and we will continue to screen our teammates and medical professionals when they enter.

Our COVID-19 task force is continuing to monitor the situation and coordinate precautionary efforts throughout our facilities. We will notify you of any changes to our prevention plans or if members or teammates are diagnosed with COVID-19. If you have any questions, please feel free to contact us.

For additional information, please visit the CDC's coronavirus disease information page at <https://www.cdc.gov/coronavirus/2019-ncov/index.html>