



THE NVH OBSERVER

N O R F O L K V E T E R A N S H O M E

NEBRASKA DEPARTMENT OF VETERANS' AFFAIRS

From The Desk of Jerry Eisenhower, NVH Administrator

**GOVERNOR:
PETE RICKETTS**

**NEBRASKA
DEPT. OF VETERANS'
AFFAIRS DIRECTOR:
JOHN HILGERT**

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STATE OF NEBRASKA VISION:
GROW NEBRASKA

STATE OF NEBRASKA — MISSION:
CREATE OPPORTUNITY THROUGH MORE
EFFECTIVE, MORE
EFFICIENT,
AND CUSTOMER FOCUSED
STATE GOVERNMENT

Happy New Year,

I hope everyone enjoyed a wonderful holiday season and the New Year brings you peace and prosperity. 2019 was an exciting and challenging year at Norfolk Veterans Home. Because of the efforts of our wonderful teammates, we were able to accomplish several key goals during 2019. First and foremost among these goals was receiving a deficiency free survey from the USDVA during our annual survey in March. This is a key indicator that NVH continues to provide excellent care to our members. THANK YOU to all staffs!

Due to the generosity and giving spirit of our service organizations and many, many individuals, I was able to inform a family that wanted to know if there was anything we were in need of that we were in a position of really not needing anything at this time! I don't know of many facilities that could make that statement.

NVH was able to continue offering the Nurse Aide Course at no cost to qualified applicants, and the course has become a wonderful tool to both help deserving individuals better themselves, while at the same time filling openings on our schedule with caring individuals. We will continue to offer the course during 2020.

The transition of the four State Veterans Homes to the Nebraska Department of Veterans' Affairs continues to have a positive impact on our facilities and all veterans in the State. The Mission, Vision and Core Principles outlined in our 2019-2020 Strategic Plan solidifies the fact that we are One Agency; whether we are referencing the four state veterans homes, veterans services or the Nebraska Veterans Cemetery at Alliance. Our entire agency is focused on the reason we exist, caring for and serving America's Heroes!

Of course the caring and dedication of our teammates continued during 2019. There is nothing I can say to express my appreciation and respect for their efforts except, THANK YOU AND THANK GOD that we still have individuals who sacrifice their time and time spent with their families to ensure that our members get the care they need.

We truly have a wonderful home for our members to enjoy the highest quality of life they could get, short of their own homes. I credit this not only to our staff, but an entire network of volunteer organizations, family support and community pride.

We look forward to continuing to provide quality care for our current and future members and facing new challenges together.

Sincerely,

Jerry Eisenhower
Administrator

HOME HAPPENINGS



December was busy with many volunteer groups and individuals spreading holiday cheer through out the facility. These special volunteers passed out gifts, caroled played music and made meals for the veterans.

We appreciate each and every one of you, not only around the holidays but all year long. Thank you for everything you do!



SALUTE OUR NEW MEMBERS

NORFOLK VETERANS HOME WELCOMES YOU



Bob M.

Branch of Service: U.S. Marine Corp



Don W.

Branch of Service: U.S. Marine Corp

Willard V.

Branch of Service: U.S. Army



Wi-Fi is available throughout most of NVH
 To access—go into your Wi-Fi setting and select the public network
 The site has a filter to block access to inappropriate sites and it does
 require those using the site to accept the terms of use.
 No password is necessary.
 Please remember to disconnect from our site when you are done.

IN REMEMBRANCE

*In Remembrance of Those
 Members Who Have Passed.*

No person was ever honored for what they
 received. Honor has been the reward for what
 they gave. ~Calvin Coolidge

Robert Hogg
 U.S. Army Veteran

Jeannine Zimmerman
 Spouse of a U.S. Army Veteran



NEW TEAMMATES



Kallie Skalberg
Staff Care Tech II



Jamie Satterly
On Call Pharmacist

MEMBERS, FAMILY AND FRIENDS

Want to find out what's happening at the Norfolk Veterans' Home?

Go to the State Veterans' homes website at <https://veterans.nebraska.gov/homes>
Here you will have access to the activity calendar and a multitude of other information regarding the State Veterans' Homes.

NATIONAL ACTIVITY PROFESSIONALS WEEK



Is the week of January 19-25. This week was created to give honor and recognition to those dedicated individuals who contribute so significantly to the quality of life to those they serve. Their creativity and energy make life much more enjoyable to those who reside here at the Veterans Home.

We want to extend our appreciation and gratitude to the staff of the Recreational Department here at the Veterans' Home. So when you see them during this week say "Thanks" to **Deb Becker, Sheila Brown, Michelle Schommer Cindy Throener, DeAnn Stodola, and Mary Swensen.**

GETTING TO KNOW YOU



Member Name: Juliann "Julie" Hansen

Tell me about yourself and your family:

Julie was born on October 26, 1934 and grew up in the sand hills of Hyannis, Nebraska. Julie graduated high school in 1953 and had one older brother. She joined the Marine Corp in 1958 and completed her basic training at Paris Island, South Carolina. She was a motion picture photographer during her service years. When asked what encouraged her to enlist, she said she looked up to her brother and cousin both of which were in the service, so she decided to join as well. Upon her discharge in 1961 Julie returned home to help her mother take care of her father. Julie also found employment as a cook at multiple ranches in the Hyannis area until her retirement. Although Julie never married she was the guardian of her cousin whom she considers her daughter. Julie is very proud to be a grandmother and great grand mother.

What is your favorite activity or thing to do at the Norfolk Veterans Home? Julie enjoys relaxing. She said she deserves to take it easy after working hard all her life.

What is your favorite season? Spring and fall

Favorite Food? Beef

Favorite holiday? None, they are all work.

Favorite band or song? Julie enjoys listening to classical music. She said her folks would play records when she was growing up.

What was your first car? A ford

What do you enjoy most about living at the Norfolk Veterans Home? Julie hasn't been here long enough to know as she is still learning where everything is.



NEBRASKA DEPARTMENT OF VETERANS' AFFAIRS TEAMMATE OF THE MONTH

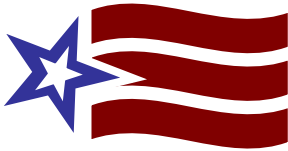


Donna Lichtenberg, RN Charge Nurse

- Donna advocates for our members by having open communication and collaborating with the members of the interdisciplinary team, the members and their families
- She acts with integrity and ensures a positive work environment.
- Is accountable, dependable and helps her co-workers out by trading shifts or working if needed.



NEBRASKA DEPARTMENT OF VETERANS' AFFAIRS
EOE/AA/ADA
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Norfolk, NE 68701
Phone: (402) 370-3330



Norfolk Veterans Home

Bits & Pieces

CENSUS
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Special Occasion Room Reservations:
Call Activities @ (402) 370-3330

Join a member for a meal! Only \$2.50
24 Hour Notice Please

The Large Employee Break Room is no longer available for gatherings or events. There are several other rooms for use including the Recreation Room and conference rooms.

Norfolk Veterans' Home Observer is published monthly for the members, families, staff and other interested parties.

**THE NORFOLK VETERANS HOME IS A STATE-OPERATED FACILITY
PROVIDING LONG TERM CARE FOR ELIGIBLE
NEBRASKA VETERANS.**

**FOR MORE INFORMATION REGARDING
ADMISSION, PLEASE CONTACT YOUR
LOCAL COUNTY SERVICE OFFICER OR
GENNY BLACKBURN @ (402) 370-3109
OR
COLLEEN BENSON @ (402) 370-3469**



Interested in Volunteer Opportunities at NVH?

Contact Sheila at (402) 370-3102

Email: Sheila.brown@nebraska.gov