



THE NVH OBSERVER

N O R F O L K V E T E R A N S H O M E

NEBRASKA DEPARTMENT OF VETERANS' AFFAIRS

From The Desk of Jerry Eisenhower, NVH Administrator

Greetings,

Norfolk Veterans Home completed our Annual Veterans Administration Survey, March 20-24, 2023. This survey is conducted annually to ensure that we as a facility are meeting all requirements of a licensed Skilled Nursing Facility in caring for our members. The VA has been working with CMS (Center's for Medicare and Medicaid Services) for the past several years to more closely align with their inspection process. As a result, the survey process has evolved, and the facility no longer has the opportunity to correct minor findings during the survey and they must be cited. NVH and Central Nebraska Veterans Home in Kearney are the first State Veterans Homes in Nebraska to be inspected each year. We had five inspectors from several different states conducting our inspection.

I am proud to report that our Home and my Team received high marks and several positive comments from the survey team. The surveyor team commented that they felt our teammates provided excellent care to our members and the members and families that they interviewed stated they were very pleased with Norfolk Veterans Home. The survey team made comments about the cleanliness of our home and how well maintained it is. In short, they had positive things to say about every department. There were zero care related issues cited and the concerns noted are "one offs" and will be easily corrected.

The message to be taken away from the survey is that our teammates should be proud of the services they provide and be assured that their efforts have been recognized not only by the survey team but also by me, their supervisors, and a grateful group of members who call Norfolk Veterans Home their "home".

Many Thanks to all our teammates for the hard work and dedication you show every day to our members and our mission.

The recent arrival of spring means lots of upcoming opportunities for our members to get outside and enjoy fresh air and a variety of outings and volunteer sponsored activities.

Sincerely,

Jerry Eisenhower
Administrator

GOVERNOR:
JIM PILLEN

**NEBRASKA
DEPT. OF VETERANS'
AFFAIRS DIRECTOR:**
JOHN HILGERT

INSIDE THIS ISSUE:

HOME HAPPENINGS	2
IN REMEMBRANCE	3
SALUTE TO OUR NEW MEMBERS	3
BITS AND PIECES	4

STATE OF NEBRASKA VISION:
GROW NEBRASKA

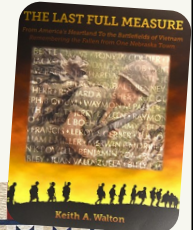
STATE OF NEBRASKA — MISSION:
CREATE OPPORTUNITY THROUGH MORE
EFFECTIVE, MORE
EFFICIENT,
AND CUSTOMER FOCUSED
STATE GOVERNMENT

HOME HAPPENINGS



March kept our members busy going from one activity to another. A few highlights this past month include our first Men's Top Hat Society Luncheon sponsored by the American Legion Auxiliary. Members also enjoyed a St. Patrick's Day happy hour where they snacked on meatballs, little smokies, beer and learned lots of fun facts about this holiday. This event was sponsored by our American Legion Riders.

Author/historian Keith Walton visited on March 21st sharing stories about his first book "The Last Full Measure." His book highlights facts about the nine servicemen who grew up in Norfolk, Nebraska, went off to the Vietnam War and gave their lives for their country over 50 years ago. This book is available in the NVH Library. We are looking forward to many more fun activities in the coming month as the weather warms up.



IN REMEMBRANCE

*In Remembrance of Those
Members Who Have Passed.*

No person was ever honored for what they received. Honor has been the reward for what they gave. ~Calvin Coolidge

Cletus Becker
U.S. Marine Corps Veteran

Alaire Anderson
Spouse of a U.S. Army Veteran

Matthew Hynes
U.S. Air Force Veteran

Billie Marcellus
U.S. Army Veteran

Joseph Alvarez
U.S. Air Force Veteran



NEW TEAMMATES



Wendy Nikiema
Staff Care Tech II



Paige Chace
Staff Care Tech II



Aerianna Hollmann
Custodian/Housekeeper



Ashley Bennett
Staff Care Tech II



Brandi Ruzicka
Staff Care Tech II



Sheri Shroyer
Staff Care Tech II



Michelle Berglund
Staff Care Tech II



Jasmine Nelson
Staff Care Tech II



Maribel Gonzalez
Staff Care Tech II



Jessa Backer
Staff Care Tech II

**SALUTE OUR
NEW MEMBER**
NORFOLK VETERANS
HOME WELCOMES YOU

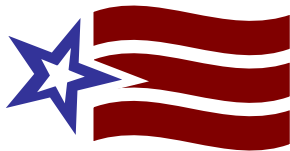
Charles "Chuck" C.

U.S. Navy Veteran

Welcome to NVH



NEBRASKA DEPARTMENT OF VETERANS' AFFAIRS
EOE/AA/ADA
Norfolk Veterans Home
600 E. Benjamin Ave.
Norfolk, NE 68701
Phone: (402) 370-3330



Norfolk Veterans Home

Bits & Pieces

CENSUS
128

Special Occasion
Reservations:
Call Activities @ (402) 370-



Norfolk Veterans' Home Observer is published monthly
for the members, families, staff and other interested parties.

**THE NORFOLK VETERANS HOME IS A STATE-OPERATED
FACILITY PROVIDING LONG TERM CARE FOR ELIGIBLE
NEBRASKA VETERANS.**

**FOR MORE INFORMATION REGARDING
ADMISSION, PLEASE CONTACT YOUR
LOCAL COUNTY SERVICE OFFICER OR
DODIE FINKHAUS @ (402)370-3109
COLLEEN BENSON @ (402) 370-3469**

