



# THE NVH OBSERVER

N O R F O L K V E T E R A N S H O M E

## BUSINESS NAME

**From The Desk of Josh Stafursky  
NVH Administrator**

**GOVERNOR:  
JIM PILLEN**

**NEBRASKA  
DEPT. OF VETERANS'  
AFFAIRS DIRECTOR:  
JOHN HILGERT**

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STATE OF NEBRASKA VISION:  
GROW NEBRASKA

STATE OF NEBRASKA — MISSION:  
CREATE OPPORTUNITY THROUGH MORE  
EFFECTIVE, MORE  
EFFICIENT,  
AND CUSTOMER FOCUSED  
STATE GOVERNMENT

Greetings,

As we head into what we all hope will be a kinder and gentler spring weather pattern than we experienced in 2024, we do so with our annual USVA survey in the rearview mirror. Surveyors completed their onsite visit March 28, and preliminary results were outstanding!

This year's survey was a comprehensive test of our processes, facility, and the overall quality of care we provide in our skilled nursing and domiciliary areas – and NVH made a great showing. This would not have been possible without the outstanding teams we have in every department across the building, from housekeeping and maintenance to nursing and the business office. We also appreciate the kind words members shared with surveyors, as well as the feedback that will help us continuously improve.

Results of the survey are preliminary until the USVA provides a written report later this month, but surveyors were very complimentary of all areas, identifying just one issue in skilled nursing that will be easily addressed if it appears on the final report. There were no areas of concern cited in the domiciliary. When considering how many hours of care we provide every year to members, the tens of thousands of medications given, and all the other working parts that go into ensuring we provide quality care every day, it is an incredible testament to the commitment of our team to have just one area of concern cited by surveyors.

As I mentioned earlier, we are heading into the spring weather season, which means increased chances for severe weather events. We completed one tornado watch/warning drill in late March (it went very well) and there will be more to come in April. We appreciate the efforts of the NVH team and the participation of members as we conduct these drills. Although they can be disruptive to the daily routine, these drills will go a long way to help ensure everyone stays safe in the event of an actual severe weather event.

I hope everyone has a wonderful April!

Sincerely,

Josh Stafursky, Administrator

# HOME HAPPENINGS



Members enjoyed Mardi Gras activities on March 4th by playing games and having King Cake and drinks.

This activity was sponsored by Department American Legion Auxiliary.



## HOME HAPPENINGS



March weather can be very unpredictable but on Monday, March 10th it cooperated, allowing our members to travel to the Pierce American Legion & American Legion Auxiliary. This makes it their first supper outing of 2025.

Members ate a delicious home-cooked supper, listened to music, and visited with the Legion and Auxiliary members before heading back to NVH.



Norfolk Veterans' Home would like to thank the many individual and volunteer groups that take the time to spend with our veterans. We appreciate you!

**Volunteer Recognition Program  
will be held on April 24th.**

# In Remembrance of Those Members Who Have Passed.

No person was ever honored for what they received. Honor has been the reward for what they gave. ~Calvin Coolidge

**Dean Kruse**  
U.S. Air Force Veteran



## HEROES WALL – TRIBUTE TILES

Tribute tiles are displayed in the Flag Plaza located at the front of the Norfolk Veterans Home.

Three 3 1/2 x 4 3/4 designs are available for purchase.

Forms are available at the front desk of the Norfolk Veterans' Home, in the lectern box by the memory plaza walls, on the website

<https://www.supportheroespark.org/page/wall-of-heroes/>

Or you can contact Nancy Zaruba at 402-379-4654 or cell 402-649-3939 or via email: [ndzaruba@outlook.com](mailto:ndzaruba@outlook.com) or [nzaruba@kdsi.net](mailto:nzaruba@kdsi.net)

*Please note that current NVH members who do not have a tile will receive a tile provided by an anonymous donor until funds are no longer available.*



\$250 Tribute Tile Option

JAMES W. KUCERA  
1942 1945

\$150 Tribute Tile Option

JAMES W. KUCERA  
1942 1945

\$100 Tribute Tile Option

JAMES W. KUCERA  
1942 1945

# SALUTE OUR NEW MEMBERS



**Frank H.**  
U.S. Air Force Veteran

## Norfolk Veterans Home Gift Cards

**Available in any amount from  
\$1 to \$25**

May be used to purchase any item sold in the Canteen including meal tickets

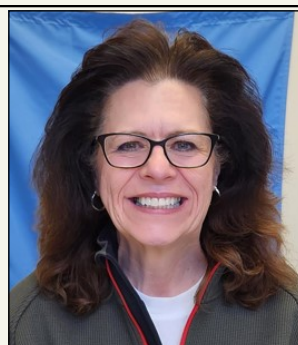
**Available for staff & members'  
convenience**

Meal tickets can be purchased in the canteen or NVH Accounting Window and are now \$5.00 per ticket. \*note these meal tickets expire 30 days after date of purchase.

# NEW NVH EMPLOYEES



**Tim Lillard**  
Nurse Supervisor



**Jean Hradec**  
Accountant I



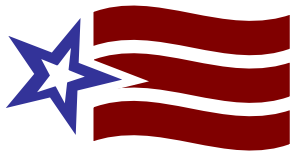
**Brooke Hanson**  
Staff Care Tech II

**Please welcome the following new staff to the Norfolk Veterans' Home.**





**NEBRASKA DEPARTMENT OF VETERANS' AFFAIRS**  
EOE/AA/ADA  
Norfolk Veterans Home  
600 E. Benjamin Ave.  
Norfolk, NE 68701  
Phone: (402) 370-3330



Norfolk Veterans Home

## Bits & Pieces

CENSUS  
138

Special Occasion  
Reservations:  
Call Activities @ (402) 370-  
3110



Norfolk Veterans' Home Observer is published monthly  
for the members, families, staff and other interested parties.

**THE NORFOLK VETERANS HOME IS A STATE-OPERATED  
FACILITY PROVIDING LONG TERM CARE FOR ELIGIBLE  
NEBRASKA VETERANS, THEIR SPOUSES AND GOLD STAR  
PARENTS.**

**FOR MORE INFORMATION REGARDING  
ADMISSION, PLEASE CONTACT YOUR  
LOCAL COUNTY VETERANS SERVICE OFFICER OR  
DODIE FINKHAUS @ (402)370-3109**

