



THE NVH OBSERVER

N O R F O L K V E T E R A N S H O M E

NEBRASKA DEPARTMENT OF VETERANS' AFFAIRS

From The Desk of Jerry Eisenhower, NVH Administrator

**GOVERNOR:
PETE RICKETTS**

**NEBRASKA
DEPT. OF VETERANS'
AFFAIRS DIRECTOR:
JOHN HILGERT**

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STATE OF NEBRASKA VISION:
GROW NEBRASKA

STATE OF NEBRASKA — MISSION:
CREATE OPPORTUNITY THROUGH MORE
EFFECTIVE, MORE
EFFICIENT,
AND CUSTOMER FOCUSED
STATE GOVERNMENT

Greetings,

Norfolk Veterans Home completed our annual United States Department of Veterans Affairs Survey March 03-05, 2020. This survey is conducted annually to ensure that we as a facility are meeting all requirements of a licensed Skilled Nursing Facility in caring for our members. The VA survey team was comprised of a Registered Dietitian, five Registered Nurses, a Fiscal Surveyor and a Life Safety Code expert. I am pleased to report that Norfolk Veterans Home was found to be Deficiency Free, as Forrest Gump would say, A-G-A-I-N. You may recall that during last year's survey, NVH was preparing to evacuate the facility due to a potential levy break caused by flooding in the area. I am not a superstitious person but literally the day our survey was concluded this year, The Office of Geriatrics and Extended Care held conversations and decided to suspend surveys of State Veterans Homes until April 6, 2020. (That date has now been extended), due to the COVID-19 virus and CDC recommendations.

I want to congratulate and SINCERELY THANK each and every teammate for the wonderful care you give our members every day of the year! The surveyors had many compliments about our home and the quality of the staff that work here. They could see that our members are well taken care of and each teammate has a role in the success of our home! I can honestly say that the staff at Norfolk Veterans Home provides the highest quality of care and do it better than any group I have ever had the honor of working with.

We, along with every other skilled nursing homes in the state has implemented strict requirements due to the coronavirus pandemic. NVH is only allowing teammates and essential medical personnel to enter the building. Everyone must pass a health screening process every day they report for work. We have changed member dining to allow for distancing members from each other during meals and activities are being conducted in smaller groups without the assistance of our wonderful volunteer base. We are scheduling Skype visits for members so they can stay connected with loved ones via our laptop computers. NDVA Central Office is working very closely with all four State Veterans Homes to keep our members and staff as safe as possible.

I hope everyone gets to celebrate Easter however they can in our "temporary new normal". Please stay safe and we will come out of this stronger and better prepared to handle anything.

Sincerely,

Jerry Eisenhower
Administrator

HOME HAPPENINGS



Lyle R. enjoys playing cards on one of the new Touch2play.

Right - Bert C. was lucky enough to celebrate his 73rd birthday on March 5th with his family. As you can see Bert loves Elvis!



Thank you to our members, staff, volunteers and families for your patience during this time. We have been keeping members entertained with small group activities on their living unit. Phone calls are always welcome to keep in touch with your loved one as well as Skype calls. Please call the front desk at (402)370-3330 to set up a skype call.

**HAPPY
EASER**

Family members unfortunately we are no longer taking Easter Reservations. Sorry for any inconvenience.

IN REMEMBRANCE

*In Remembrance of Those
Members Who Have Passed.*

No person was ever honored for what they received. Honor has been the reward for what they gave. ~Calvin Coolidge

Forest Magnuson
U.S. Army Veteran

Raymond Jacobsen
U.S. Navy Veteran

LauVaughn Boldt
U.S. Army Veteran



NEW TEAMMATES



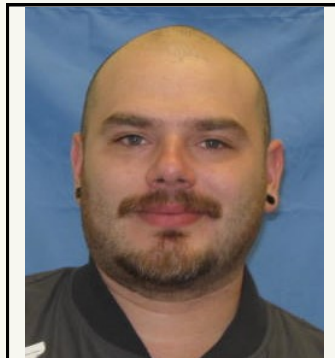
Misty Watts
Staff Care Tech II



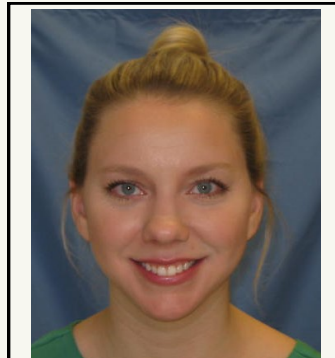
Michael Crane
Facility Maint. Specialist



Zach DeLanie
Staff Care Tech II



Joe Guerro
LPN



Emily Rogers
Social Worker

★ NEBRASKA DEPARTMENT OF VETERANS' AFFAIRS ★ TEAMMATE OF THE MONTH



Brooke Hilpipe, Stores Clerk

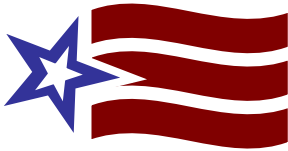
- Brooke cares for each and every member and it shows in her daily work and how she interacts with members, families and staff.
- She provides the best possible service in speed and accuracy for each transaction.
- She is positive and upbeat every day.
- She learned new card games so she can interact with different members.

Congratulations Brooke!



NEBRASKA DEPARTMENT OF VETERANS' AFFAIRS

EOE/AA/ADA
Norfolk Veterans Home
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Norfolk, NE 68701
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Norfolk Veterans Home

Bits & Pieces

CENSUS
152

Due to COVID-19 we are not taking any room or meal reservations at this time. Sorry for any inconvenience.

Norfolk Veterans' Home Observer is published monthly for the members, families, staff and other interested parties.

THE NORFOLK VETERANS HOME IS A STATE-OPERATED FACILITY PROVIDING LONG TERM CARE FOR ELIGIBLE NEBRASKA VETERANS.

FOR MORE INFORMATION REGARDING ADMISSION, PLEASE CONTACT YOUR LOCAL COUNTY SERVICE OFFICER OR GENNY BLACKBURN @ (402) 370-3109 OR COLLEEN BENSON @ (402) 370-3469



Volunteer opportunities are currently not being accepted.