



# THE NVH OBSERVER

N O R F O L K V E T E R A N S H O M E

## NEBRASKA DEPARTMENT OF VETERANS' AFFAIRS

### From The Desk of Jerry Eisenhauer, NVH Administrator

Greetings and Happy New Year to All!

It is hard to believe that 2022 is behind us and another year lies ahead. The New Year brings with it the hope for a return to "the good ole days" before Covid. While I don't believe we have seen the last outbreak or that Covid will not rear its ugly head again, it is encouraging that the last wave was much less severe and many of our members and teammates experienced much milder symptoms. As of the drafting of this newsletter, we have 0 Covid positive members and teammates!

We experienced a wonderful influx of qualified and caring teammates during 2022, and I hope this trend continues into the new year.

March is just down the road, and we are once again preparing for the arrival of the USDVA survey team. It remains to be seen if the survey team will be here in person or virtually, but in either case we are reviewing systems and the staff have been working hard to dot the I's and cross the T's. We look forward to the survey team affirming what we already know: our teammates provide excellent care to our members! Of course, we need to be ready for inspection every day of the year and the survey process is just one more avenue to keep us moving toward member centered care. The survey process can be a stressful one for staff and I certainly appreciate all the extra efforts put forth to help make our inspections successful.

We are honored to have nearly 127,000 veterans call Nebraska their home, and it is our mission to serve these men and women who have so bravely served our country.

We have been very fortunate to have avoided an outbreak of Influenza so far this season and certainly appreciate the cooperation we have received from families, volunteers and visitors to not visit if they are experiencing cold or flu like symptoms.

We continue to take pride in serving America's Heroes.

Sincerely,

Jerry Eisenhauer  
Administrator

**GOVERNOR:**  
**PETE RICKETTS**

**NEBRASKA  
DEPT. OF VETERANS'  
AFFAIRS DIRECTOR:**  
**JOHN HILGERT**

#### INSIDE THIS ISSUE:

|                           |   |
|---------------------------|---|
| HOME HAPPENINGS           | 2 |
| IN REMEMBRANCE            | 3 |
| SALUTE TO OUR NEW MEMBERS | 3 |
| TEAMMATE OF THE QUARTER   | 3 |
| MEMBER BELONGINGS         | 3 |
| BITS AND PIECES           | 4 |

STATE OF NEBRASKA VISION:  
GROW NEBRASKA

STATE OF NEBRASKA — MISSION:  
CREATE OPPORTUNITY THROUGH MORE  
EFFECTIVE, MORE  
EFFICIENT,  
AND CUSTOMER FOCUSED  
STATE GOVERNMENT

# HOME HAPPENINGS

**Thank You:** So many people and organizations generously provided gifts, cards, gift baskets, flowers, blankets, snacks, decorations, and monetary donations to show their support of our members over the holiday season. We appreciate that these caring individuals and groups communicated their love and support of those who reside at Norfolk Veterans' Home during the holiday season. We are blessed beyond measure!

**National Activity Professionals Week:**

Is January 23-27, 2023. This week is created to give honor and recognition to those dedicated individuals who contribute so significantly to the quality of life to those they serve. Their creativity and energy make life much more enjoyable to those to reside here at the Veterans' Home. We want to extend our appreciation and gratitude to the staff of the Recreational Department here at the Veterans Home. When you see these ladies during this special week, say "Thanks" to (pictured left to right) Jasmine Machacek, Mary Swensen, Stephanie Eckert, DeAnn Stodola, Michelle Schommer, and MaKayla Ottis.



**Below:** NVH teammates got in the holiday sprit by wearing ugly sweaters. Members voted the top three ugliest.

First place (left to right) went to Dodie Finkhaus, second to Karla Zechmann and third to Diane Jacobson. Congratulations ladies, and thank you to everyone who participated. We are looking forward to doing this again next year.

As 2022 comes to an end, we give thanks to all who have made a positive difference this past year—members, teammates, volunteers, families, and community! We look forward to this new year with you!



# IN REMEMBRANCE

*In Remembrance of Those  
Members Who Have Passed.*

No person was ever honored for what they received. Honor has been the reward for what they gave. ~Calvin Coolidge



**Christina Katrouzos**  
Spouse of a U.S. Army Veteran

**Daniel Smith**  
U.S. Air Force Veteran

# SALUTE OUR NEW MEMBERS

NORFOLK VETERANS HOME WELCOMES YOU



**Jack L.**  
U.S. Army Veteran

**Daniel M.**  
U.S. Air Force Veteran



**NEBRASKA  
DEPARTMENT OF  
VETERANS'  
AFFAIRS  
TEAMMATE OF THE  
QUARTER**



Jennifer Madison was selected as Teammate of this last Quarter at NVH. She does a good job training and helping new teammates understand their jobs. She helps answer call lights when it is busy. She is nice and patient about everything. Congratulations Jennifer!

# MEMBER BELONGINGS



New items brought to the facility after admission are to be labeled and reported to our Member Services department for inclusion on the member inventory sheet.

New clothing items should be labeled with a laundry pen prior to sending to laundry for permanent labeling.

Family members are encouraged to place their member's items in a bag labeled with the member's name. This may be left at the front desk or with any teammate to ensure they get taken to our laundry department.

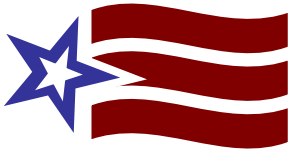
Anything that includes electrical cords, need to be assessed by maintenance prior to being plugged in and also make sure member services are notified so they can be inventoried and labeled.

Thank you for your cooperation.





**NEBRASKA DEPARTMENT OF VETERANS' AFFAIRS**  
EOE/AA/ADA  
Norfolk Veterans Home  
600 E. Benjamin Ave.  
Norfolk, NE 68701  
Phone: (402) 370-3330



Norfolk Veterans Home

## Bits & Pieces

CENSUS  
127

Special Occasion  
Reservations:  
Call Activities @ (402) 370-  
3330

**2023**  
HAPPY NEW YEAR

Norfolk Veterans' Home Observer is published monthly  
for the members, families, staff and other interested parties.

**THE NORFOLK VETERANS HOME IS A STATE-OPERATED  
FACILITY PROVIDING LONG TERM CARE FOR ELIGIBLE  
NEBRASKA VETERANS.**

**FOR MORE INFORMATION REGARDING  
ADMISSION, PLEASE CONTACT YOUR  
LOCAL COUNTY SERVICE OFFICER OR  
DODIE FINKHAUS @ (402)370-3109  
COLLEEN BENSON @ (402) 370-3469**

