Volume 19 Issue 9 September 2022



THE NVH OBSERVER

NORFOLK VETERANS HOME

NEBRASKA DEPARTMENT OF VETERANS' AFFAIRS

From The Desk of Jerry Eisenhauer, NVH Administrator

GOVERNOR:
PETE RICKETTS

NEBRASKA DEPT. OF VETERANS' AFFAIRS DIRECTOR: JOHN HILGERT

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STATE OF NEBRASKA VISION: GROW NEBRASKA

STATE OF NEBRASKA — MISSION:
CREATE OPPORTUNITY THROUGH MORE
EFFECTIVE, MORE
EFFICIENT,
AND CUSTOMER FOCUSED
STATE GOVERNMENT

As I mentioned in last month's Observer, Ascellon Corporation, who contracts with the USDVA to conduct surveys of State Veterans Homes, held a virtual survey of Norfolk Veterans Home July 25 through July 29. There were a few findings cited following the survey with no findings involving member care. Most if not all of the findings were corrected before the survey was completed. The key to

any survey finding is to learn from it and use it as a tool to work towards continual improvement of member care.

Greetings,

Our Teammate and Family Carnival was held August 17 and was an overwhelming success. The weather was beautiful and I think we had a record number of teammates, families and members attend the event. I heard many positive comments from members and families.

A memorial service was held in Heroes Park on August 18 to honor and remember our members who have recently passed away.

Again this year Norfolk Veterans Home was honored to host a patriotic flag exchange on August 27. The exchange took place in our Memorial Flag Plaza and will continue on to its ultimate destination from here.

If you missed this information in last month's Observer, I am no longer sending out notifications when we have teammates or members who are Covid positive. Effective 05-06-2022, you can access our agency website at https://weterans.nebraska.gov/covid19 to see the latest updates. As always, if there is a change in health status regarding your loved one you will be contacted directly.

Hope everyone enjoyed a wonderful Labor Day weekend.

Sincerely,

Jerry Eisenhauer Administrator

Escapane

HOME HAPPENINGS





SALUTE OUR NEW MEMBERS

NORFOLK VETERANS HOME WELCOMES YOU

Marvyn S.

Robert D.

Terry C.

U.S. Army Veteran

U.S. Air Force Veteran

U.S. Army Veteran

Ronald "Ronnie" B.

Donald W.

Robert S.

U.S. Air Force Veteran

U.S. Army Veteran

U.S. Army Veteran

Jesus "Jesse" S.

U.S. Army Veteran

IN REMEMBRANCE

In Remembrance of Those
Members Who Kave Passed.

No person was ever honored for what they received. Honor has been the reward for what they gave. ~Calvin Coolidge

Marvyn Schultz U.S. Army Veteran



NEW TEAMMATES



Juana Sanchez Staff Care Tech II



Payton Sampson Staff Care Tech II



Eileen Kimber Staff Care Tech II



NEBRASKA DEPARTMENT OF VETERANS' AFFAIRS

EOE/AA/ADA Norfolk Veterans Home 600 E. Benjamin Ave. Norfolk, NE 68701 Phone: (402) 370-3330



Bits & Pieces

CENSUS 130

Special Occasion Reservations: Call Activities @ (402) 370-3330

Norfolk Veterans' Home Observer is published monthly for the members, families, staff and other interested parties.

THE NORFOLK VETERANS HOME IS A STATE-OPERATED FACILITY PROVIDING LONG TERM CARE FOR ELIGIBLE NEBRASKA VETERANS.

FOR MORE INFORMATION REGARDING ADMISSION, PLEASE CONTACT YOUR LOCAL COUNTY SERVICE OFFICER OR DODIE FINKHAUS @ (402)370-3109 COLLEEN BENSON @ (402) 370-3469

