



# THE NVH OBSERVER

N O R F O L K V E T E R A N S H O M E

## NEBRASKA DEPARTMENT OF VETERANS' AFFAIRS

### From The Desk of Jerry Eisenhower, NVH Administrator

Greetings,

As the brisk North wind greets us as we step outside it serves as a subtle reminder of the changing of the seasons and the start of what is predicted to be a long, cold winter.

With that in mind we have been "battening down the hatches" at Norfolk Veterans Home and preparing for the long winter months ahead. The skid loader has a snow blade ready to go and the ice melt has been filled in the maintenance truck.

It is not all gloom and doom as we also prepare for the Thanksgiving holiday and look forward to Christmas and the New Year in our new COVID normal. Although families are not able to sign up to reserve a room for Thanksgiving for obvious reasons, we will try to ensure that our members are treated to a traditional Thanksgiving feast.

One of the many things I am thankful for is our wonderful teammates. This year has been challenging to say the least. Because of Covid, our annual VA survey did not take place in March as it normally would. Instead, we were "treated" to a virtual survey which took place October 12-15, 2021. The virtual survey presented a few challenges of its own with trying to use a laptop or cell phone to let the VA surveyors virtually see what they are required to inspect. We were able to send the survey team several required documents prior to and during the actual survey process as well. I cannot say enough about the dedication and caring that our teammates have shown and continue to show as we went through survey in the middle of Covid. With the VA continuing to align more closely with CMS our survey process has also changed. In prior years if a very minor finding could be corrected on the spot it was not documented as a deficiency. That has changed and as a result what more than likely would have been a deficiency free survey for NVH will now have a few minor findings on our report. With that being said the survey team was very complimentary and stated our member and families were happy and well taken care of. In the final analysis, that is what we are here to do, provide a safe, home like environment in which excellent care is carried out.

NVH held a Halloween Circle Drive Parade on Sunday, October 31. Bags of goodies were handed out as families made their way around our front drive. A big Thank You to our American Legion Family, staff and families for your candy donations and making sure events like this can continue even during Covid!

Another scary event happening at this time of year is cold and flu season. Please take precautions to protect yourself and don't delay getting your flu shot.

I hope you all have a safe and wonderful Thanksgiving!

We continue to take pride in "Caring for America's Heroes."

Sincerely,

Jerry Eisenhower  
Administrator

**GOVERNOR:  
PETE RICKETTS**

**NEBRASKA  
DEPT. OF VETERANS'  
AFFAIRS DIRECTOR:  
JOHN HILGERT**

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STATE OF NEBRASKA VISION:  
GROW NEBRASKA

STATE OF NEBRASKA — MISSION:  
CREATE OPPORTUNITY THROUGH MORE  
EFFECTIVE, MORE  
EFFICIENT,  
AND CUSTOMER FOCUSED  
STATE GOVERNMENT

# HOME HAPPENINGS

## NVH Celebrates Halloween:

Over the past month members put their artistic talents to the test with pumpkin painting and cookie decorating. On October 31st member and teammate families were invited to parade around the circle drive while members lined the drive getting a look at all the fun and spooky costumes. A few of the members even got in on the festivities and dressed themselves.



# IN REMEMBRANCE

## In Remembrance of Those Members Who Have Passed.

No person was ever honored for what they received. Honor has been the reward for what they gave. ~Calvin Coolidge



**Vernon Mihulka**  
U.S. Army Veteran

**Kenneth Kardell**  
U.S. Army Veteran

**Ronald Cargill**  
U.S. Army Veteran

# NEW TEAMMATES



**Judith Nielsen**  
Staff Care Tech II



**Sarah Watson**  
Staff Care Tech II



**Sebastian Garcia**  
Staff Care Tech II



**Decemberlyn Kilcoin**  
Staff Care Tech II



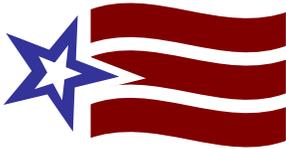
**Brenda Thieman**  
Nurse Supervisor



**Aubrie Edwards**  
Staff Care Tech II



**NEBRASKA DEPARTMENT OF VETERANS' AFFAIRS**  
EOE/AA/ADA  
Norfolk Veterans Home  
600 E. Benjamin Ave.  
Norfolk, NE 68701  
Phone: (402) 370-3330



Norfolk Veterans Home

## **Bits & Pieces**

CENSUS  
119

**MEMBERS, FAMILY AND FRIENDS**  
Want to find out what's happening at  
the Norfolk Veterans' Home?

Go to the State Veterans' homes web-  
site at [https://veterans.nebraska.gov/  
homes](https://veterans.nebraska.gov/homes)

Here you will have access to the activi-  
ty calendar and a multitude of other  
information regarding the State  
Veterans' Homes.

Norfolk Veterans' Home Observer is published monthly  
for the members, families, staff and other interested parties.

**THE NORFOLK VETERANS HOME IS A STATE-OPERATED  
FACILITY PROVIDING LONG TERM CARE FOR ELIGIBLE  
NEBRASKA VETERANS.**

**FOR MORE INFORMATION REGARDING  
ADMISSION, PLEASE CONTACT YOUR  
LOCAL COUNTY SERVICE OFFICER OR  
DODIE FINKHAUS @ (402)370-3109  
COLLEEN BENSON @ (402) 370-3469**

